

Website Privacy Policy

AIM Community Services (“AIM,” “we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information you provide to us. This Privacy Policy describes how we may collect, use, protect, and disclose information obtained through our website, communications, and services.

Information We May Collect

AIM Community Services may collect personal information that you voluntarily provide to us, including:

- Name
- Address
- Email address
- Telephone or mobile phone number
- Contact preferences
- Information submitted through website forms
- Appointment and service-related information
- Other information you choose to provide when communicating with our agency

We may also collect limited technical information when you visit our website, such as browser type, device information, IP address, and general website usage information.

How We Use Information

Information collected by AIM Community Services may be used to:

- Provide and coordinate services;
- Communicate with clients, participants, guardians, or other authorized individuals;
- Respond to questions or requests;
- Provide appointment confirmations and reminders;
- Send service-related notifications and updates;
- Maintain and improve our website and services;
- Meet legal, regulatory, contractual, and administrative requirements; and
- Protect the safety, security, and integrity of our organization, clients, and systems.

SMS/Text Messaging and Appointment Reminders

AIM Community Services may offer SMS/text messaging for appointment reminders and other service-related communications.

Individuals who provide their mobile telephone number and consent to receive text messages may receive messages related to appointments, scheduling, or other communications associated with services provided by AIM Community Services.

Consent to receive SMS/text messages is not a condition of receiving services from AIM Community Services.

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes.

Text messaging originator opt-in data and consent will not be sold, rented, or shared with third parties for marketing or promotional purposes.

Text messaging originator opt-in data and consent will not be shared with any third parties, excluding aggregators and providers of the Text Message services.

Service providers or subcontractors that assist AIM Community Services with operational or support services may receive information when reasonably necessary to perform those services. However, mobile information, SMS opt-in information, and SMS consent will not be provided to third parties or affiliates for their own marketing or promotional purposes.

Sharing of Information

AIM Community Services does not sell personal information.

We may disclose information when reasonably necessary to organizations or individuals that provide services on our behalf, when authorized by the individual, or when disclosure is required or permitted by applicable law.

Examples may include technology providers, administrative service providers, contractors, or other organizations that assist us in operating our services.

All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties, excluding aggregators and providers of the Text Message services.

Information Security

AIM Community Services uses reasonable administrative, technical, and organizational safeguards designed to protect personal information against unauthorized access, disclosure, alteration, loss, or misuse.

No method of electronic transmission or storage is completely secure, and we cannot guarantee absolute security of information transmitted electronically.

Third-Party Services and Links

Our website may contain links to websites or services operated by third parties. AIM Community Services is not responsible for the privacy practices or content of third-party websites. We encourage users to review the privacy policies of any third-party websites they visit.

Children's Privacy

Our website is not intended to knowingly collect personal information directly from children through general website use without appropriate authorization when required.

Changes to This Privacy Policy

AIM Community Services may update this Privacy Policy periodically to reflect changes to our practices, services, technology, or applicable requirements. Updates will be posted publicly on our website with a revised effective date. **Us**

If you have questions regarding this Privacy Policy, our privacy practices, or communications from AIM Community Services, please contact us through the contact information provided on our website.

AIM Community Services

Spokane, Washington

Website: aimcs.org